

Message

From: (b)(6), (b)(7)(C)  
Sent: 2/16/2018 6:04:59 PM  
To: (b)(6)@babelstreet.com]  
Subject: RE: (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)

Contractor  
Law Enforcement Specialist/Subject Matter Expert  
NTC-CND Publically Available Information Group (PAIG)  
U.S. Customs & Border Protection  
(b)(7)(E)

From: (b)(6)@babelstreet.com]  
Sent: Friday, February 16, 2018 1:02 PM  
To: (b)(6), (b)(7)(C)@cbp.dhs.gov>  
Subject: RE: (b)(7)(E)

(b)(7)(E)

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

[www.babelstreet.com](http://www.babelstreet.com)

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From: (b)(6), (b)(7)(C)@cbp.dhs.gov]  
Sent: Friday, February 16, 2018 11:58 AM  
To: (b)(6)@babelstreet.com>  
Subject: (b)(7)(E)

**(b)(7)(E)**

**(b)(6), (b)(7)(C)**

Contractor

Law Enforcement Specialist/Subject Matter Expert

NTC-CND Publically Available Information Group (PAIG)

U.S. Customs & Border Protection

**(b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 7/12/2017 8:27:28 PM  
**To:** (b)(6)@babelstreet.com]  
**Subject:**  
**Attachments:** (b)(7)(E)

Let's review and chat

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** Wednesday, July 12, 2017 4:01:54 PM  
**To:** (b)(6), (b)(7)(C)  
**Cc:**  
**Subject:** RE: (b)(7)(E)

(b)(6), (b)(7)(C) and (b)(7)(E)  
(b)(7)(E)

(b)(6), (b)(7)(C)  
Assistant Director  
National Targeting Center - Passenger  
U.S. Customs & Border Protection

(b)(6), (b)(7)(C), (b)(7)(E)

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** Friday, June 16, 2017 12:25 PM  
**To:** (b)(6), (b)(7)(C)  
**Cc:**  
**Subject:** (b)(7)(E)

FYSA and review. (b)(7)(E)

Message

---

**From:** (b)(6), (b)(7)(C)

**Sent:** 7/20/2017 7:44:25 PM

**To:** (b)(6), (b)(7)(C)

**CC:** (b)(6)@babelstreet.com]

**Attachments:** BABEL\_JUNE\_07192017.xlsx



Message

**From:** (b)(6) [redacted]@babelstreet.com]  
**Sent:** 10/22/2019 4:17:13 PM  
**To:** (b)(6), (b)(7)(C) [redacted]  
**CC:** (b)(6) [redacted]@babelstreet.com  
**Subject:** Welcome to Babel Street: (b)(7)(E) [redacted] and Locate X Training

Hello,

Welcome to Babel University®!

In order to receive Read-Only access to Babel Street's® platform, Babel X®, users need to complete the course, (b)(7)(E) [redacted], in Babel University. (b)(7)(E) [redacted] is a short (approximately 30 minutes) self-paced course that introduces Babel X and key functionality relating to analysis in Babel X.

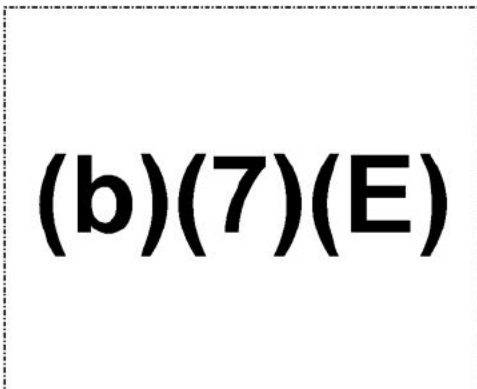
To access the training, please use the credentials provided below. When you log in to Babel University, you will see BOTH Babel Basics and Collection Review 101. **The Babel Basics training is not required for your user type, so please click on (b)(7)(E) [redacted] to get started on your training.** Please note, all users must have their own personal credentials in Babel University in order to complete the training and receive their Babel X® subscription.

**Link to Babel University:** (b)(7)(E) [redacted]  
**Username:** (b)(6), (b)(7)(C) [redacted]  
**Password:** [redacted]



In order to be equipped and prepared to use Locate X, please complete the *Locate X* training module available in your Babel University® account.

Once logged in, select the *Locate X* course icon (see below):



In the *Locate X* course, you will have the following training materials:

1.  
2.

(b)(7)(E)

Please reach out to the Babel Street Helpdesk (b) (6) babelstreet.com> if you need assistance or have questions.  
If you have any questions, please reach out to (b) (6) babelstreet.com

Kind Regards,

**Babel Street Customer Experience**

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Message

**From:** (b)(6) @babelstreet.com]  
**Sent:** 8/14/2019 8:36:03 PM  
**To:** (b)(6), (b)(7)(C)  
**CC:** (b)(6) @babelstreet.com  
**Subject:** Fwd: Sign into BABEL Street

Hello (b)(6) have reset your password to (b)(7)(E)

Please let me know if there is anything else I can do to assist.

Best

(b)(6)

Customer Experience Manager – Babel Street

(b)(6)

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On Wed, 14 Aug at 4:31 PM , Babel Street Help Desk (b)(6) @babelstreet.com> wrote:

Hi (b)(6)

Please go ahead and reset his password.

Thanks,

(b)(6)

Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

[www.babelstreet.com](http://www.babelstreet.com)

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**From:** Babel Street Help Desk (b)(6) @babelstreet.com>  
**Sent:** Wednesday, August 14, 2019 2:49 PM  
**To:** (b)(6) @babelstreet.com>  
**Subject:** (b)(7)(E) Sign into BABEL Street

Hi (b)(6)

(b)(6), (b)(7)(C) has responded to a ticket you are watching

**Ticket**

(b)(7)(E)

**Requester**

: (b)(7)(E) r@cbp.dhs.gov>

----- Agent Response -----

H (b)(6) we don't have an e-mail address associated with (b)(7)(E) Can you confirm whether (b)(7)(E) If so, we can reset his password.

Thanks,

(b)(6)

-----  
(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 4/2/2019 3:23:12 PM

To: (b)(6) @babelstreet.com]

Subject: RE: I need my stats dude...

Attachments: Babel\_FY19\_4\_1\_19.xlsx

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6) @babelstreet.com]

Sent: Monday, April 1, 2019 2:19 PM

To: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Subject: RE: I need my stats dude...

(b)(6), (b)(7)(C)

Please review and let me know if we need to update or change things.

(b)(7)(E)

Thank you for allowing me to take part in this.

(b)(6)

Director, Border Programs

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C) @cbp.dhs.gov>

Sent: Monday, April 01, 2019 10:36 AM

To: (b)(6) @babelstreet.com>

Subject: I need my stats dude...

Seriously,

This is taking wayyy too long.

**(b)(6), (b)(7)(C)**

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

**(b)(7)(E)**



Message

From: (b)(6), (b)(7)(C)

Sent: 6/10/2019 3:51:18 PM

To: (b)(6), [mailto:babelstreet.com]

Subject: RE: May Stats?

Attachments: Babel\_FY19\_5\_28\_19.xlsx

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6), [mailto:babelstreet.com]

Sent: Monday, June 10, 2019 11:49 AM

To: (b)(6), (b)(7)(C), [mailto:cbp.dhs.gov]

Subject: RE: May Stats?

Please send me the latest user list

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6), [mailto:babelstreet.com]

Sent: Friday, June 07, 2019 10:44 AM

To: (b)(6), (b)(7)(C), [mailto:cbp.dhs.gov]

Subject: Re: May Stats?

Morning, will be ready next week.

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050

Reston, VA 20190

**(b)(6)**

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---

**From:** **(b)(6), (b)(7)(C)** <[@cbp.dhs.gov](mailto:cbp.dhs.gov)>

**Sent:** Friday, June 7, 2019 10:12:26 AM

**To:** **(b)(6)**

**Subject:** May Stats?

Morning

**(b)(6), (b)(7)(C)**

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

**(b)(7)(E)**

Message

From:

(b)(6), (b)(7)(C)

Sent: 7/22/2019 6:53:59 PM

To: (b)(6)@babelstreet.com]

Subject: Latest file

Attachments: Babel\_FY19\_7\_20\_19.xlsx

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

Message

From: (b)(6), (b)(7)(C)

Sent: 8/6/2019 4:59:48 PM

To: (b)(6)@babelstreet.com]

Subject: RE: July Stats

Attachments: Babel\_FY19\_8\_6\_19.xlsx

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6)@babelstreet.com]

Sent: Tuesday, August 6, 2019 12:29 PM

To: (b)(6), (b)(7)(C)@cbp.dhs.gov>

Subject: Re: July Stats

Sure thing, could you please send the most current list of users

(b)(6)

Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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From: (b)(6), (b)(7)(C)@cbp.dhs.gov>

Sent: Tuesday, August 6, 2019 12:09 PM

To: (b)(6)@babelstreet.com>

Subject: July Stats

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)



Message

**From:** (b)(6)@babelstreet.com]  
**Sent:** 8/5/2019 10:16:42 PM  
**To:** (b)(6)@dhs.gov  
**Subject:** Email address has been changed.

EMAIL CHANGE

August 5, 2019

**Babel Street Customer,**

Username: (b)(7)(E)

Date Modified: August 5, 2019

This is to inform you that the email associated with your Babel Street account has been changed to (b)(6), (b)(7)(C)@cbp.dhs.gov.

At Babel Street we care about your security, so for your protection we are proactively verifying this activity.

If you made the change, no reply is necessary and you can disregard this message.

If you did not modify your email address, please contact us immediately at (b)(6) (b)(6) or (b)(6)@babelstreet.com.

Regards,  
**BabelStreet Helpdesk**

(b)(6)

For additional information contact us at (b)(6)@BabelStreet.com or (b)(6)

Message

---

From:

(b)(6), (b)(7)(C)

Sent:

9/20/2019 1:35:27 PM

To:

(b)(6)

@babelstreet.com]

Subject:

(b)(7)(E)

Attachments: Babel\_FY19\_9\_20\_19.xlsx

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)



Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 10/7/2019 2:35:40 PM  
**To:** (b)(6), [babelstreet.com]  
**Subject:** RE: Babel September Stats  
**Attachments:** Babel\_FY19\_10\_07\_19.xlsx

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

---

**From:** (b)(6)@babelstreet.com>  
**Sent:** Monday, October 7, 2019 10:25 AM  
**To:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Subject:** Babel September Stats

Welcome back (b)(6), (b)(7)(C)

When you get caught up, please send me your current list.

Take care,

(b)(6)

Director, Border & Automation Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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Message

From:

(b)(6), (b)(7)(C)

Sent:

3/18/2019 2:59:05 PM

To:

(b)(6)

pbabelstreet.com]

Subject:

Can we get some pilot accounts for these folks

Attachments:

NYFO\_Babel\_Pilot Accounts.xlsx

Gracias

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

Message

**From:** (b)(6) [babelstreet.com]  
**Sent:** 5/14/2019 12:29:36 PM  
**To:** (b)(6), (b)(7)(C)  
**Subject:** RE: April Stats  
**Attachments:** April (b)(6).xlsx

Changes highlighted in grey.

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) <[redacted]@cbp.dhs.gov>  
**Sent:** Monday, May 13, 2019 1:18 PM  
**To:** (b)(6) <[redacted]@babelstreet.com>  
**Subject:**

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection  
(b)(7)(E)

Message

**From:** (b)(6) [redacted]@babelstreet.com]  
**Sent:** 8/15/2019 8:12:24 PM  
**To:** (b)(6), (b)(7)(C) [redacted]  
**CC:**  
**Subject:** RE: babel street access

Hi (b)(6), (b)(7)(C) [redacted]

I've CC'd (b)(6), (b)(7)(C) [redacted] who manages our accounts with CBP.

I'm also going to follow up with an invitation to our introductory online system, Babel University.

Take care,

(b)(6) [redacted]

Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6) [redacted]

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**From:** (b)(6), (b)(7)(C) [redacted]@cbp.dhs.gov>  
**Sent:** Tuesday, July 23, 2019 6:24 AM  
**To:** (b)(6) [redacted]@babelstreet.com>  
**Subject:** babel street access

(b)(6) [redacted]

Thanks for contacting me this is my CBP work email. Any information on how to gain access would be greatly appreciated.

Sincerely,

Officer: (b)(6) [redacted]  
Steward  
NTEU Chapter 173

Port of Detroit, MI

*You can't cross the sea merely by standing and staring at the water.*

***Rabindranath Tagore***

Message

**From:** (b)(6) [mailto:babelstreet.com]  
**Sent:** 9/12/2019 4:39:17 PM  
**To:** (b)(6), (b)(7)(C)  
**Subject:** RE: Babel August Stats  
**Attachments:** Aug (b)(6).xlsx

August Stats

(b)(6)

Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**From:** (b)(6), (b)(7)(C) [mailto:dcbp.dhs.gov]  
**Sent:** Wednesday, September 04, 2019 12:03 PM  
**To:** (b)(6) [mailto:babelstreet.com]  
**Subject:** RE: Babel August Stats

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

**From:** (b)(6) [mailto:babelstreet.com]  
**Sent:** Wednesday, September 4, 2019 2:56 PM  
**To:** (b)(6), (b)(7)(C) [mailto:dcbp.dhs.gov]  
**Subject:** Babel August Stats

Please send me your most current list.

Thanks,

(b)(6)

Director, Border & Vetting Programs  
11921 Freedom Drive  
Suite 1050



Reston, VA 20190

**(b)(6)**

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Message

From: (b)(6) [mailto:babelstreet.com]  
Sent: 3/20/2019 4:51:47 PM  
To: (b)(6), (b)(7)(C)  
CC:  
Subject: RE: This Friday meeting.  
Attachments: (b)(7)(E)

Thanks for the reminder (b)(6), (b)(7)(C)

I'll setup the WebEx and send that shortly.

Is it safe to assume that's going to you, (b)(6), (b)(7)(C) (email?)

(b)(7)(E)

Thanks,

(b)(6)

Director, Border Programs  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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-----Original Message-----

From: (b)(6), (b)(7)(C) [mailto:cbp.dhs.gov]  
Sent: Wednesday, March 20, 2019 12:43 PM  
To: (b)(6) [mailto:babelstreet.com]  
Subject: This Friday meeting.

Hey (b)(6)

Were you able to create a webex meeting for this Friday at 1? Also, were you looking to join us at NTC or just want to call in? I know you were able to send an early, (b)(7)(E). If you need to wait until Friday (b)(7)(E) that's fine alright. Just want to send out the meeting info soon as possible.

Sent from my iPhone

**(b)(6), (b)(7)(C)**

Phone Numbers

(b)(6), (b)(7)(C)

Addresses

**(b)(6), (b)(7)(C)**

(b)(7)(E)

**(b)(6), (b)(7)(C)**



**(b)(7)(E)**

**(b)(7)(E)**

Message

**From:** (b)(6) [redacted]@babelstreet.com]

**Sent:** 1/2/2019 7:17:54 PM

**To:** (b)(6), (b)(7)(C) [redacted]

**CC:** Babel University, (b)(6) [redacted]@babelstreet.com]

**Subject:** Babel Basics Exercises Incomplete

Hello,

I saw that you completed the Babel Basics course material today. I went in to the system to review your exercises and I am not seeing any of them completed. I wanted to see if you completed the exercises somewhere other than the training environment or if you had issues with the training? The exercises are a required part of Babel Basics to ensure that users have had some experience. (b)(7)(E) [redacted] If you struggled with the exercises, I am happy to meet with you one on one to discuss this further. If you would like to try the exercises now, I have attached the workbook for your convenience and our records show you were assigned the below training environment user (I have reset that password for you). Please let me know! I cannot issue you Babel X credentials until the exercises are completed as they are a required part of the training.

(b)(7)(E)

Message

**From:** (b)(6) [babelstreet.com]

**Sent:** 1/3/2019 1:55:26 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** RE: Babel Basics Exercises Incomplete

Hi (b)(6), (b)(7)(C)

It was a pleasure talking to you this morning! I hope that helped to clarify the filter logic a bit. As promised you have been passed through the class and should hear from our customer experience team shortly with credentials. In the meantime, I have attached a few one-pagers that might be helpful for you as you begin working in Babel X! Don't hesitate to let us know if you have any more questions or concerns.

Have a lovely day!

(b)(6)

(b)(6)

Vice President - Training

(b)(6)

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Message

From: (b)(6), (b)(7)(C)

Sent: 11/16/2018 8:46:20 PM

To: (b)(6) @babelstreet.com]

CC: (b)(6), (b)(7)(C)

Subject: LocateX Data Integrity

Attachments: (b)(7)(E).xlsx

(b)(6)

Was working with (b)(6) on something and wanted to get your thoughts.

(b)(7)(E)

Please see attached.

(b)(6), (b)(7)(C)

Senior Advisor  
NTC-CND Publicly Available Information Group (PAIG)  
U.S. Customs & Border Protection

(b)(7)(E)

Message

---

**From:** (b)(6), (b)(7)(C)  
**Sent:** 11/2/2018 6:29:58 PM  
**To:** (b)(6)@babelstreet.com]  
**Subject:** Phone  
**Attachments:** (b)(6).xlsx

Gracias!!!

(b)(6), (b)(7)(C), (b)(7)(E)



(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

(b)(6), (b)(7)(C), (b)(7)(E)

**(b)(7)(E)**

Message

**From:** (b)(6), (b)(7)(C)  
**Sent:** 4/27/2021 12:14:50 PM  
**To:** (b)(6), (b)(7)(C)  
**CC:** (b)(6)@babelstreet.com]  
**Subject:** RE: Babel Street (b)(7)(E)

I'm on a roll!

---

**From:** (b)(6), (b)(7)(C)@cbp.dhs.gov>  
**Sent:** Tuesday, April 27, 2021 8:14 AM  
**To:** (b)(6), (b)(7)(C)@CBP.DHS.GOV>  
**Cc:** (b)(6)@babelstreet.com>  
**Subject:** Re: Babel Street (b)(7)(E)

Looks like you broke the internet.

Sent from my iPhone

On Apr 27, 2021, at 8:11 AM, (b)(6), (b)(7)(C)@cbp.dhs.gov> wrote:

Just attempted (b)(7)(E) Anything I need to do?

(b)(7)(E)

Respectfully,

(b)(6), (b)(7)(C)

USBP Operations Officer  
National Targeting Center  
Counter Network Division

(b)(7)(E)



Message

**From:** (b)(6) [babelstreet.com]

**Sent:** 12/22/2021 3:16:47 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** OASIS Value Proposition Slides

**Attachments:** Babel OASIS\_Value Realized Comparison\_Sept 2021\_Final.pdf

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. If you feel this is a suspicious-looking email, please report by using the Report Phish button option.

I'm doing a little admin housekeeping today and I wasn't sure if I've shared these slides with you or not.

(b)(7)(E)

No action needed, just sharing.

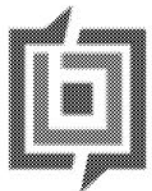
(b)(6)

SVP – Babel Street  
FedCiv | Borders | Automation

(b)(6)

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DISCOVER. DECIPHER. EMPOWER.

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AI-enabled, repeatable and scalable solution that integrates into any workflow

**Volume per mission varies,**  
but the workload is staggering

**>400,000** contracted by DoD  
*Congressional Research Service 2021*

**4.2 million** with security clearances  
*Clearance Jobs 2021*

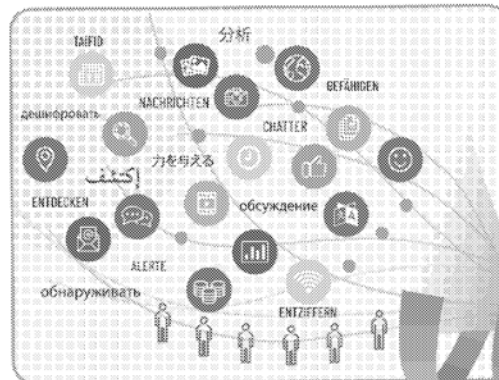
**79 million** international visitors into US  
*U.S. Travel & Tourism Overview 2019*

**9.2 million** visas issued in 2019  
*State Department FY 2020 Report*

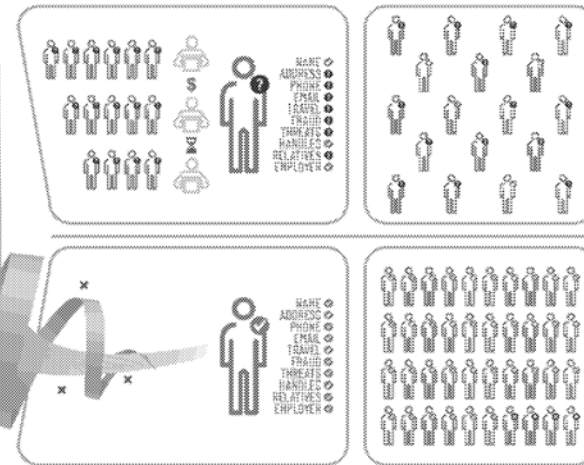
**28.7 million** individuals employed  
by Fortune 500 companies  
*Fortune 2019*

**~ 1 million** suppliers associated  
with Fortune 1000 companies  
*Forbes 2018*

#### MANUAL PROCESS



#### BABEL OASIS PROCESS



#### MANUAL

- Human scale
- Time consuming
- Data entry errors
- Inconsistent application
- Language limitations
- Incomplete results
- Increased risk

#### BABEL OASIS

- Automated
- Repeatable
- Scalable
- Consistent
- Language agnostic

Risk mitigation

**(b)(4), (b)(7)(E)**

**(b)(4), (b)(7)(E)**

Message

**From:** (b)(6) [redacted]@babelstreet.com]  
**Sent:** 9/16/2020 7:12:24 PM  
**CC:** (b)(6), (b)(7)(C)  
**Subject:** FW: Babel Street August 2020 Product Update  
**Attachments:** (b)(7)(E)

CAUTION: This email originated from outside of DHS. DO NOT click links or open attachments unless you recognize and/or trust the sender. Contact the [CBP Security Operations Center](#) with questions or concerns.

Hello everyone,

(b)(7)(E)

(b)(7)(E) As always, we welcome your comments and feedback.

Take care,

(b)(6)

VP - FedCiv | Borders | Automation

(b)(6)

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**(b)(4), (b)(7)(E)**

**(b)(4), (b)(7)(E)**



**(b)(4), (b)(7)(E)**

Message

**From:** (b)(6), [redacted], @babelstreet.com]

**Sent:** 4/23/2020 6:06:10 PM

**To:** (b)(6), (b)(7)(C)

**Subject:** FW: LX Analytics Report

**Attachments:** AnalyticsReport\_Feedback.pdf

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(b)(6), (b)(7)(C)

Attached is the questionnaire that I would like to ask you to send to our LX users. They can send it to me directly.

Thank you,

(b)(6)

VP - FedCiv | Borders | Automation  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**(b)(7)(E)**

Message

From: (b)(6), (b)(7)(C)

Sent: 4/23/2020 7:57:48 PM

To: (b)(6)@babelstreet.com]

Subject: RE: LX Analytics Report

(b)(7)(E)

(b)(6), (b)(7)(C)

Senior Advisor

NTC-CND Publicly Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

From: (b)(6)@babelstreet.com>

Sent: Thursday, April 23, 2020 2:06 PM

To: (b)(6), (b)(7)(C)@cbp.dhs.gov>

Subject: FW: LX Analytics Report

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(b)(6), (b)(7)(C)

Attached is the questionnaire that I would like to ask you to send to our LX users. They can send it to me directly.

Thank you,

(b)(6)

VP - FedCiv | Borders | Automation

11921 Freedom Drive

Suite 1050

Reston, VA 20190

(b)(6)

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Message

From: (b)(6) [mailto:babelstreet.com]

Sent: 9/29/2017 2:47:20 PM

To:

(b)(6), (b)(7)(C)

CC:

Subject: FW: Babel Street Dispatch: (b)(7)(E)

Attachments: (b)(7)(E)

FYSA

(b)(6)

Director, Account Management  
11921 Freedom Drive  
Suite 1050  
Reston, VA 20190

(b)(6)

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**(b)(7)(E)**



Message

From: (b)(6)@babelstreet.com]

Sent: 1/3/2019 1:55:26 PM

To: (b)(6), (b)(7)(C)

Subject: RE: Babel Basics Exercises Incomplete

Attachments: (b)(7)(E)

Hi (b)(6), (b)(7)(C)

It was a pleasure talking to you this morning! I hope that helped to clarify the filter logic a bit. As promised you have been passed through the class and should hear from our customer experience team shortly with credentials. In the meantime, I have attached a few one-pagers that might be helpful for you as you begin working in Babel X! Don't hesitate to let us know if you have any more questions or concerns.

Have a lovely day!  
Brittany Masty

(b)(6)

Vice President - Training

(b)(6)

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From: (b)(6)

Sent: Thursday, January 3, 2019 8:31 AM

To: (b)(6), (b)(7)(C) <@cbp.dhs.gov>

Subject: RE: Babel Basics Exercises Incomplete

Hi (b)(6), (b)(7)(C)

Can you tell me what account you used when you logged into do the exercises? For Babel Basics users login to Babel U and watch the training videos (which you definitely did), but the exercises are completed in the training environment which mimics Babel X. The exercises follow the workbook which is discussed in the training and available in Babel U (also attached here) (b)(7)(E) was set up as your training environment account per the introductory email (b)(7)(E) per the exercises (b)(7)(E) Did you use a different account in which to create the exercises?

Thanks,

(b)(6)

From: (b)(6), (b)(7)(C) @cbp.dhs.gov>  
Sent: Thursday, January 3, 2019 3:34 AM  
To: (b)(6) babelstreet.com>  
Subject: RE: Babel Basics Exercises Incomplete

Hello,

Thank you for sending me the information. I was able to get through the workbook but I know I had a few imperfections. I hope I completed the required material. If there is more please let me know and I'll be glad to do it.

V/R

(b)(6), (b)(7)(C)

National Targeting Center, NTC-P  
Air and Marine Operations Center  
March ARB, CA 92563

(b)(7)(E)

From: (b)(6) babelstreet.com>  
Sent: Wednesday, January 2, 2019 11:18 AM  
To: (b)(6), (b)(7)(C) @cbp.dhs.gov>  
Cc: Babel University, (b)(6) @babelstreet.com>  
Subject: Babel Basics Exercises Incomplete

Hello,

I saw that you completed the Babel Basics course material today. I went in to the system to review your exercises and I am not seeing any of them completed. I wanted to see if you completed the exercises somewhere other than the training environment or if you had issues with the training? The exercises are a required part of Babel Basics to ensure that users have had some experience (b)(7)(E). If you struggled with the exercises, I am happy to meet with you one on one to discuss this further. If you would like to try the exercises now, I have attached the workbook for your convenience and our records show you were assigned the below training environment user (I have reset that password for you). Please let me know! I cannot issue you Babel X credentials until the exercises are completed as they are a required part of the training.

Link to Training Environment for Exercises: (b)(7)(E)

Username: (b)(7)(E)  
Password:

Thanks,

(b)(6)

Vice President - Training

(b)(6)

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Message

**From:** (b)(6) @babelstreet.com]  
**Sent:** 2/16/2018 6:02:00 PM  
**To:** (b)(6), (b)(7)(C)  
**Subject:** RE: (b)(7)(E)

(b)(7)(E)

(b)(6)

Director, Account Management  
11921 Freedom Drive  
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(b)(6)

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**From:** (b)(6), (b)(7)(C) @cbp.dhs.gov]  
**Sent:** Friday, February 16, 2018 11:58 AM  
**To:** (b)(6) @babelstreet.com>  
**Subject:** (b)(7)(E)

(b)(7)(E)

(b)(6), (b)(7)(C)

Contractor

Law Enforcement Specialist/Subject Matter Expert

NTC-CND Publically Available Information Group (PAIG)

U.S. Customs & Border Protection

(b)(7)(E)

(b)(6), (b)(7)(C)

(b)(7)(E)